

MAJOR GROUP **8** **LABOURERS**

LABOURERS perform a variety of routine and repetitive physical tasks using hand and power tools, and machines either as an individual or as part of a team assisting more skilled workers such as Trades Workers, and Machinery Operators and Drivers.

Indicative Skill Level:

Most occupations in this major group have a level of skill commensurate with the qualifications and experience outlined below.

In Australia:

- AQF Certificate II or III, or at least one year of relevant experience (ANZSCO Skill Level 4); or
- AQF Certificate I, or compulsory secondary education (ANZSCO Skill Level 5)

In New Zealand:

- NZ Register Level 2 or 3 qualification, or at least one year of relevant experience (ANZSCO Skill Level 4); or
- NZ Register Level 1 qualification, or compulsory secondary education (ANZSCO Skill Level 5)

In some instances relevant experience and/or on-the-job training may be required in addition to the formal qualification. In the case of some Skill Level 5 occupations, a short period of on-the-job training may be required in addition to or instead of the formal qualification, or no formal qualification or on-the-job training may be required.

Tasks Include:

- cleaning commercial, industrial and domestic premises, vehicles and machines
- spreading, levelling and finishing concrete and bituminous paving materials, and assembling and erecting scaffolding and rigging
- loading and unloading machines, assembling components, and grading, inspecting and packing products
- assisting with cultivating and harvesting crops, plants and forests, and with livestock production
- processing meat and seafood, and assisting with producing and preparing food
- loading and unloading freight from trucks, trains and ships, and stocking shelves in stores and supermarkets

Occupations in this major group are classified into the following sub-major groups:

- 81 Cleaners and Laundry Workers
- 82 Construction and Mining Labourers
- 83 Factory Process Workers
- 84 Farm, Forestry and Garden Workers
- 85 Food Preparation Assistants
- 89 Other Labourers

SUB-MAJOR GROUP 81 CLEANERS AND LAUNDRY WORKERS

CLEANERS AND LAUNDRY WORKERS clean vehicles, commercial, industrial and domestic premises, construction sites and industrial machines, and clothing and other items in laundries and drycleaning establishments.

Indicative Skill Level:

Most occupations in this sub-major group have a level of skill commensurate with the qualifications outlined below.

In Australia:

AQF Certificate I, or compulsory secondary education (ANZSCO Skill Level 5)

In New Zealand:

NZ Register Level 1 qualification, or compulsory secondary education (ANZSCO Skill Level 5)

For some occupations a short period of on-the-job training may be required in addition to or instead of the formal qualification. In some instances no formal qualification or on-the-job training may be required.

Tasks Include:

- removing rubbish and emptying containers, bins and trays
- dusting and polishing furniture, fixtures and fittings
- vacuuming and steam cleaning carpets, upholstery, curtains and floors
- applying cleaning agents to remove stains and dirt
- washing articles to remove stains and dirt
- picking up, sorting, washing, drying and ironing linen and clothes
- cleaning windows and other glass surfaces

Occupations in this sub-major group are classified into the following minor group:

811 Cleaners and Laundry Workers

MINOR GROUP 811 CLEANERS AND LAUNDRY WORKERS

CLEANERS AND LAUNDRY WORKERS clean vehicles, commercial, industrial and domestic premises, construction sites and industrial machines, and clothing and other items in laundries and drycleaning establishments.

Indicative Skill Level:

Most occupations in this minor group have a level of skill commensurate with the qualifications outlined below.

In Australia:

AQF Certificate I, or compulsory secondary education (ANZSCO Skill Level 5)

In New Zealand:

NZ Register Level 1 qualification, or compulsory secondary education (ANZSCO Skill Level 5)

For some occupations a short period of on-the-job training may be required in addition to or instead of the formal qualification. In some instances no formal qualification or on-the-job training may be required.

Tasks Include:

- removing rubbish and emptying containers, bins and trays
- dusting and polishing furniture, fixtures and fittings
- vacuuming and steam cleaning carpets, upholstery, curtains and floors
- applying cleaning agents to remove stains and dirt
- washing articles to remove stains and dirt
- picking up, sorting, washing, drying and ironing linen and clothes
- cleaning windows and other glass surfaces

Occupations in this minor group are classified into the following unit groups:

- 8111 Car Detailers
- 8112 Commercial Cleaners
- 8113 Domestic Cleaners
- 8114 Housekeepers
- 8115 Laundry Workers
- 8116 Other Cleaners

UNIT GROUP 8111 CAR DETAILERS

CAR DETAILERS wash and clean exteriors and interiors of motor vehicles, and touch up paint work, glass and upholstery to prepare them for sale or rent.

Indicative Skill Level:

Most occupations in this unit group have a level of skill commensurate with the qualifications outlined below.

In Australia:

AQF Certificate I, or compulsory secondary education (ANZSCO Skill Level 5)

In New Zealand:

NZ Register Level 1 qualification, or compulsory secondary education (ANZSCO Skill Level 5)

For some occupations a short period of on-the-job training may be required in addition to or instead of the formal qualification. In some instances no formal qualification or on-the-job training may be required.

Tasks Include:

- washing, drying, polishing and waxing vehicle exteriors
- vacuuming vehicle interiors, and drycleaning carpets and upholstery
- applying cleaning agents to remove stains from vehicle interiors
- washing tyres and wheel arches, and blackening tyres
- washing and polishing vehicle windows
- emptying and cleaning compartments in vehicles
- may make minor repairs and touch up finishes to remove scratches

Occupation:

811111 Car Detailer

811111 CAR DETAILER

Alternative Title:

Vehicle Detailer

Washes and cleans exteriors and interiors of motor vehicles, and touches up paint work, glass and upholstery to prepare them for sale or rent.

Skill Level: 5

UNIT GROUP 8112 COMMERCIAL CLEANERS

COMMERCIAL CLEANERS clean offices, residential complexes, hospitals, schools, industrial work areas, industrial machines, construction sites and other commercial premises using heavy duty cleaning equipment.

Indicative Skill Level:

Most occupations in this unit group have a level of skill commensurate with the qualifications outlined below.

In Australia:

AQF Certificate I, or compulsory secondary education (ANZSCO Skill Level 5)

In New Zealand:

NZ Register Level 1 qualification, or compulsory secondary education (ANZSCO Skill Level 5)

For some occupations a short period of on-the-job training may be required in addition to or instead of the formal qualification. In some instances no formal qualification or on-the-job training may be required.

Tasks Include:

- vacuuming carpets, curtains and upholstered furniture
- cleaning, dusting and polishing furniture, fixtures and fittings
- removing rubbish and recyclable material, and emptying containers, bins and trays
- stripping wax from floors, re-waxing and polishing floors
- cleaning and disinfecting laundry and bathroom fixtures, replenishing supplies and reporting defective plumbing fixtures
- operating industrial vacuum cleaners to clean floors, work areas and machines
- removing dust and dirt from ceilings, walls, overhead pipes and fixtures
- applying acids and solvents to surfaces to remove stains and dirt
- removing lint, dust, soot, oil, grease, sludge and other residues from machines, hulls and holds of ships, and interiors and exteriors of furnaces, boilers and tanks
- may clean exteriors of buildings by sand-blasting and applying solvents

Occupation:

811211 Commercial Cleaner

811211 COMMERCIAL CLEANER

Cleans offices, residential complexes, hospitals, schools, industrial work areas, industrial machines, construction sites and other commercial premises using heavy duty cleaning equipment.

Skill Level: 5

Specialisations:

Aircraft Cabin Cleaner

School Cleaner

UNIT GROUP 8113 DOMESTIC CLEANERS

DOMESTIC CLEANERS clean and tidy private dwellings such as houses, units, flats, apartments and townhouses.

Indicative Skill Level:

Most occupations in this unit group have a level of skill commensurate with the qualifications outlined below.

In Australia:

AQF Certificate I, or compulsory secondary education (ANZSCO Skill Level 5)

In New Zealand:

NZ Register Level 1 qualification, or compulsory secondary education (ANZSCO Skill Level 5)

For some occupations a short period of on-the-job training may be required in addition to or instead of the formal qualification. In some instances no formal qualification or on-the-job training may be required.

Tasks Include:

- vacuuming carpets, curtains and upholstered furniture
- sweeping, mopping, waxing and polishing tiled, vinyl, timber and concrete floors
- tidying rooms, emptying wastepaper bins and removing refuse and recyclable material
- cleaning, disinfecting and deodorising kitchens, bathrooms and toilets
- dusting, cleaning and polishing furniture and other homewares
- cleaning windows and other glass surfaces

Occupation:

811311 Domestic Cleaner

811311 DOMESTIC CLEANER

Cleans and tidies private dwellings such as houses, units, flats, apartments and townhouses.

Skill Level: 5

UNIT GROUP 8114 HOUSEKEEPERS

HOUSEKEEPERS perform cleaning and housekeeping duties in hotels, motels and other commercial premises, and in private residences.

Indicative Skill Level:

Most occupations in this unit group have a level of skill commensurate with the qualifications outlined below.

In Australia:

AQF Certificate I, or compulsory secondary education (ANZSCO Skill Level 5)

In New Zealand:

NZ Register Level 1 qualification, or compulsory secondary education (ANZSCO Skill Level 5)

For some occupations a short period of on-the-job training may be required in addition to or instead of the formal qualification. In some instances no formal qualification or on-the-job training may be required.

Tasks Include:

- cleaning the interior of buildings and the immediate outside areas
- sweeping, mopping and polishing floors, vacuuming and shampooing carpets, and cleaning curtains and upholstered furniture
- dusting and polishing furniture, fixtures and fittings
- picking up rubbish, emptying garbage containers, and taking contents to waste areas for removal
- restocking minibars and replenishing items such as drinking glasses, writing equipment, linen and groceries
- stripping and making beds, and changing bed linen
- maintaining kitchens, washing dishes and cooking utensils, and cleaning appliances, cupboards, counters, pantries and floors
- picking up, sorting, washing, drying, ironing and mending linen and clothes
- preparing and cooking meals, setting and clearing tables, and serving food and beverages
- taking care of household pets and plants, receiving visitors, answering telephones, delivering messages, and shopping for groceries

Occupations:

811411 Commercial Housekeeper

811412 Domestic Housekeeper

811411 COMMERCIAL HOUSEKEEPER

Cleans, vacuums and mops floors, makes beds, and re-stocks mini bars and bathroom supplies in hotel and motel rooms and other commercial premises.

Skill Level: 5

811412 DOMESTIC HOUSEKEEPER

Cleans, cooks and performs other housekeeping tasks in private residences.

Skill Level: 5

UNIT GROUP 8115 LAUNDRY WORKERS

LAUNDRY WORKERS sort, clean, fold, iron and package linen, clothing and other items in laundries and drycleaning establishments, and private residences.

Indicative Skill Level:

Most occupations in this unit group have a level of skill commensurate with the qualifications outlined below.

In Australia:

AQF Certificate I, or compulsory secondary education (ANZSCO Skill Level 5)

In New Zealand:

NZ Register Level 1 qualification, or compulsory secondary education (ANZSCO Skill Level 5)

For some occupations a short period of on-the-job training may be required in addition to or instead of the formal qualification. In some instances no formal qualification or on-the-job training may be required.

Tasks Include:

- sorting articles for cleaning according to the type, colour, fabric and cleaning treatment required
- placing sorted articles into receptacles and onto conveyor belts for moving to repair and cleaning areas
- checking and removing stains from garments, and replacing buttons and making minor repairs
- loading and unloading washing machines, driers and extractors
- adding cleaning agents and starches to articles
- smoothing articles and guiding them through cleaning and pressing machines
- stopping and starting machines to untangle, straighten and remove articles
- ironing and pressing clean articles
- placing articles on shelves and hanging articles for delivery and collection
- packaging articles and preparing orders for despatch

Occupations:

811511 Laundry Worker (General)

811512 Drycleaner

811513 Ironer or Presser

811511 LAUNDRY WORKER (GENERAL)

Sorts, cleans, irons, folds and packages linen, clothing and other garments in a commercial laundry.

Skill Level: 5

Specialisations:

Folding Machine Operator

Linen Sorter

811512 DRYCLEANER

Cleans clothing, garments, upholstery and other fabrics using drycleaning agents and machines.

Skill Level: 5

811513 IRONER OR PRESSER

Irons or presses garments and other fabrics, such as delicate and formal wear, in a commercial laundry or private residence.

Skill Level: 5

UNIT GROUP 8116 OTHER CLEANERS

OTHER CLEANERS clean surfaces, materials and objects, such as carpets, windows, walls, swimming pools and cooling towers, using specialised cleaning equipment and chemicals.

It includes Carpet Cleaners and Window Cleaners.

Indicative Skill Level:

Most occupations in this unit group have a level of skill commensurate with the qualifications outlined below.

In Australia:

AQF Certificate I, or compulsory secondary education (ANZSCO Skill Level 5)

In New Zealand:

NZ Register Level 1 qualification, or compulsory secondary education (ANZSCO Skill Level 5)

For some occupations a short period of on-the-job training may be required in addition to or instead of the formal qualification. In some instances no formal qualification or on-the-job training may be required.

Tasks Include:

- cleaning carpets and upholstered furniture using cleaning machines and their attachments
- selecting and applying cleaning agents to remove stains from carpets, windows and surfaces
- filling carpet cleaning machines with water and other cleaning agents
- pushing pile-lifting machines over carpets and brushing pile to raise and fluff nap
- treating carpets with soil-repellent chemicals and deodorants, and treating for pests
- using ladders, swinging scaffolds, bosun's chairs, hydraulic bucket trucks and other equipment to reach and clean windows in multi-storey buildings
- cleaning stone walls, metal surfaces, fascias and window frames using high pressure water cleaners and solvents
- applying chemicals and high pressure cleaning methods to remove micro-organisms from water and filtration systems, and using wet vacuums and other suction equipment to remove scale, accumulated dirt and other deposits from swimming pools, cooling tower components and drains

Occupations:

811611 Carpet Cleaner

811612 Window Cleaner

811699 Cleaners nec

811611 CARPET CLEANER

Cleans carpets, rugs and furniture upholstery using powder, liquid and steam cleaning methods, and applies soil-repellent chemicals and deodorants.

Skill Level: 5

Specialisation:

Upholstery Cleaner

811612 WINDOW CLEANER

Cleans interior and exterior window surfaces.

Skill Level: 5

MAJOR GROUP 8 *continued*

UNIT GROUP 8116 OTHER CLEANERS *continued*

811699 CLEANERS NEC

This occupation group covers Cleaners not elsewhere classified.

Skill Level: 5

Occupations in this group include:

Chimney Sweep

Graffiti Cleaner

Swimming Pool Cleaner

UNIT GROUP 8513 KITCHENHANDS

KITCHENHANDS assist kitchen and service staff in preparing and serving food, and clean food preparation and service areas.

Indicative Skill Level:

Most occupations in this unit group have a level of skill commensurate with the qualifications outlined below.

In Australia:

AQF Certificate I, or compulsory secondary education (ANZSCO Skill Level 5)

In New Zealand:

NZ Register Level 1 qualification, or compulsory secondary education (ANZSCO Skill Level 5)

For some occupations a short period of on-the-job training may be required in addition to or instead of the formal qualification. In some instances no formal qualification or on-the-job training may be required.

Tasks Include:

- cleaning kitchens, food preparation areas and sculleries
- cleaning cooking and general utensils used in kitchens and restaurants
- transferring, weighing and checking supplies and equipment
- assembling and preparing ingredients for cooking, and preparing salads, savouries and sandwiches
- packing food and beverage trays for serving
- cooking, toasting and heating simple food items

Occupation:

851311 Kitchenhand

851311 KITCHENHAND

Alternative Title:

Kitchen Steward

Assists kitchen and service staff in preparing and serving food, and cleans food preparation and service areas.

Skill Level: 5

Specialisations:

Dishwasher

Pantry Attendant

Sandwich Hand

UNIT GROUP 8991 CARETAKERS

CARETAKERS maintain and clean residential buildings, schools, offices, holiday camps, caravan parks and associated grounds.

Indicative Skill Level:

Most occupations in this unit group have a level of skill commensurate with the qualifications outlined below.

In Australia:

AQF Certificate I, or compulsory secondary education (ANZSCO Skill Level 5)

In New Zealand:

NZ Register Level 1 qualification, or compulsory secondary education (ANZSCO Skill Level 5)

For some occupations a short period of on-the-job training may be required in addition to or instead of the formal qualification. In some instances no formal qualification or on-the-job training may be required.

Tasks Include:

- filling out registration forms and providing tenants with copies of rules
- collecting rent, and filling out and issuing receipts
- cleaning common facilities, grounds and gardens, replacing light bulbs, checking fire hoses and extinguishers, and performing other cleaning and maintenance tasks
- notifying management and owners of buildings of the need for major repairs
- cautioning tenants regarding excessive noise, disorderly conduct and abuse of property
- patrolling buildings to ensure security is maintained
- purchasing cleaning supplies

Occupation:

899111 Caretaker

899111 CARETAKER

Maintains and cleans a residential building, school, office, holiday camp or caravan park and associated grounds.

Skill Level: 5

Specialisation:

Janitor